

PLAYFUL PUPS RETREAT

850 Milton Grove Road N. • Elizabethtown, PA 17022 • 717-689-3408

DAYCARE/OVERNIGHT LODGING AGREEMENT

PLEASE READ AND INITIAL EACH PROVISION BELOW:

Playful Pups Retreat, LLC, agree to provide the specific services to your pet during each visit as indicated on the service card that will be filled out for each of your pet's visits. We will exercise reasonable judgment in all circumstances as we provide the services.

Playful Pups Retreat agrees to exercise due and reasonable care in the handling of all dogs, and in keeping the facility properly enclosed, safe and sanitary. All dogs are cared for by Playful Pups Retreat staff without liability on PPR's part for loss or damage from disease, theft, fire, death, escape, injury, or harm to persons, other dogs, company property, or for other unavoidable causes, provided reasonable care and diligence have been exercised.

1. _____ I agree to pay Playful Pups Retreat, LLC the rate that is in effect upon the check-in date for the care of my pet(s) and for all special service(s) requested. A returned check fee of \$35 will be charged.

2. _____ I understand my pet(s) may enroll in the Health Warranty Program and agree to pay the per day fee for this program, if my pet is eligible to participate. This program covers care provided to my pet(s) by a licensed veterinarian for treatment of any sickness or injury resulting from my pet(s) stay at Playful Pups Retreat, LLC for 2 days thereafter, up to a \$500.00 maximum. Exclusions do apply, please see the program details.

3. _____ If I choose to have my dog participate in daycare, I certify that s/he is non-aggressive and has not caused harm to humans or other dogs. I understand that I am responsible for my dog(s) actions during group play.

4. _____ I fully understand and accept all reasonable risks of illness and injury that may be incurred during normal daycare activity. Such risks include, but are not limited to: sore paws, cuts, scrapes and other minor injuries resulting from rough play; and possible contagious illnesses. I understand that dogs not regularly socialized may not know how to behave politely with other dogs. These dogs have a higher risk of incidents, including, but not limited to fights, fear aggression, object guarding or other behavior problems. Any behavior deemed dangerous or inappropriate by Playful Pups Retreat may result in dismissal from the daycare program.

5. _____ I agree to take precautions against contagious illness and parasite exposure by consulting with my veterinarian prior to my dog attending daycare. I have provided proof of vaccinations and also certify that my dog is in good health and has not been ill with any communicable disease within the last 30 days. If any of the required vaccinations were not given at least seven (7) days prior to boarding, the costs associated with veterinary treatment for those diseases will not be covered under the Pet Health Warranty Program.

6. _____ I understand and agree that should my dog become ill or injured, Playful Pups Retreat will make every attempt to contact me, and then my emergency contact references provided on my daycare registration. If unable to reach me in an emergency situation PPR staff reserves the right and sole discretion to administer aid, and/or to use their personal veterinarian without liability. I accept responsibility for all costs for veterinary care that are not covered under Playful Pups Retreat's Pet Health Warranty Program.

7. _____ I understand that Playful Pups Retreat closes at 7:00 p.m. Monday through Friday and at 5 p.m. on Saturday and Sunday. One late pick-up (less than 30 minutes) will be given at no charge. After that, a \$10.00 per 15 minute late fee will be assessed. At 7:30 p.m. PPR staff will attempt to contact me, and then my listed emergency contacts will be contacted to pick up my dog, and pay all applicable fees.

8. _____ If you need to cancel your reservation, please do so at least 1 week prior to your arrival date. Playful Pups Retreat reserves the right to charge a cancellation fee for reservations cancelled with less than 1 week notice.

9. _____ **Abandoned Pet Procedure:** Your pet will be considered abandoned if not picked up within 24 hours after the scheduled pick-up date. All services other than basic services will be terminated. We will attempt to contact you in writing at the address that you have provided, advising you that if your pet is not picked up within a reasonable time period he/she will be delivered to a third party adoption partner. In no event shall Playful Pups Retreat have any further responsibility for your pet. You shall remain liable to us for any unpaid charges including court costs and reasonable attorney's fees incurred in the collection of the charges.

I hereby release Playful Pups Retreat, LLC, (PPR) its agents, officers, employees or customers of PPR from any and all liabilities for injuries to myself, my dog, or any other property of mine which arise in any way out of services and/or products provided by as a consequence of my association with PPR. I acknowledge and understand that every dog reacts differently and that animals, by nature are unpredictable.

Dogs may, without warning, bite or cause injury to humans and other dogs. I acknowledge and understand that there are certain risks involved in participating in day care, including, but not limited to dogfights, dog bites to humans and other dogs and the transmission of disease.

In the case of emergency, I recognize the risks of injury that accompany transportation and acknowledge the RELEASE is being relied upon by PPR to permit transport of my pet to and from PPR or any other necessary location. Furthermore, I accept any and all conditions, rules and regulations of PPR associated with the activities, use of the facilities and hereby agree to comply with them.

I have read and understand the rules and regulations set forth in this "Boarding Agreement" have been given the opportunity to discuss it with Playful Pups Retreat staff members to my satisfaction. I hereby agree to the provisions of this contract. I have initialed each provision above to acknowledge my understanding and acceptance of all terms, conditions and statements of this agreement.

Pet Owner Signature

Date

Pet Owner Name - PLEASE PRINT

Phone #