**PLAYFUL PUPS RETREAT**

850 Milton Grove Road N. ● Elizabethtown, PA 17022 ● 717-689-3408

**OVERNIGHT LODGING AGREEMENT**

**PLEASE READ AND INITIAL EACH PROVISION BELOW:**

 Playful Pups Retreat, LLC, agree to provide the specific services for your pet during each visit as you instruct. We will exercise reasonable judgment in all circumstances as we provide the services.

Playful Pups Retreat agrees to exercise due and reasonable care in the handling of all dogs, and in keeping the facility properly enclosed, safe and sanitary. All dogs are cared for by Playful Pups Retreat staff without liability on PPR’s part for loss or damage from disease, theft, fire, death, escape, injury, or harm to persons, other dogs, company property, or for other unavoidable causes, provided reasonable care and diligence have been exercised.

1. \_\_\_\_\_\_\_\_\_I agree to pay Playful Pups Retreat, LLC the rate that is in effect upon the check-in date for the care of my pet(s) and for all special service(s) requested. A returned check fee of $35 will be charged.

2.\_\_\_\_\_\_\_\_\_ I understand my pet(s) may enroll in the Health Warranty Program and agree to pay the per day fee for this program, if my pet is eligible to participate. This program covers care provided to my pet(s) by a licensed veterinarian for treatment of any sickness or injury resulting from my pet(s) stay at Playful Pups Retreat, LLC for 2 days thereafter, up to a $500.00 maximum. Exclusions do apply, please see the program details.

3.\_\_\_\_\_\_\_I understand and agree that should my dog become ill or injured, Playful Pups Retreat will make every attempt to contact me, and then my emergency contact references provided on my registration form. If unable to reach me in an emergency situation PPR staff reserves the right and sole discretion to administer aid, and/or to use their personal veterinarian without liability. I accept responsibility for all costs for veterinary care that are not covered under Playful Pups Retreat’s Pet Health Warranty Program.

4.\_\_\_\_\_\_\_I understand that anytime dogs are in close proximity there is a risk of my dog contracting canine cough, a.k.a kennel cough or tracheobronchitis, this includes lodging or daycare environments. Despite my dog having the required bordetella vaccine he/she can still become ill. Canine cough is similar to the human cold or flu virus and is affected by many factors including stress levels, immunity and age of my dog.

5.\_\_\_\_\_\_\_\_\_If you need to cancel your reservation, please do so at least 1 week prior to your arrival date. Playful Pups Retreat reserves the right to charge a cancellation fee for reservations cancelled with less than 1 week notice.

6.\_\_\_\_\_\_\_Abandoned Pet Procedure: Your pet will be considered abandoned if not picked up within 24 hours after the scheduled pick-up date. In no event shall Playful Pups Retreat have any further responsibility for your pet. You shall remain liable to us for any unpaid charges including court costs and reasonable attorney’s fees incurred in the collection of the charges.

I hereby release Playful Pups Retreat, LLC, (PPR) its agents, officers, employees or customers of PPR from any and all liabilities for injuries to myself, my dog, or any other property of mine which arise in any way out of services and/or products provided by as a consequence of my association with PPR. I acknowledge and understand that every dog reacts differently and that animals, by nature are unpredictable.

In the case of emergency, I recognize the risks of injury that accompany transportation and accept these risks to permit transport by PPR staff of my pet to and from PPR or any other necessary location. Furthermore, I accept any and all conditions, rules and regulations of PPR associated with the activities, use of the facilities and hereby agree to comply with them.

I have read and understand the rules and regulations set forth in this “Lodging Agreement” have been given the opportunity to discuss it with Playful Pups Retreat staff members to my satisfaction. I hereby agree to the provisions of this contract. I have initialed each provision above to acknowledge my understanding and acceptance of all terms, conditions and statements of this agreement.

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Pet Owner Signature Date

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Pet Owner Name - PLEASE PRINT Phone #